

Fairfirst Private Motor Car Insurance



A FAIRFAX Company

 0112 428 428

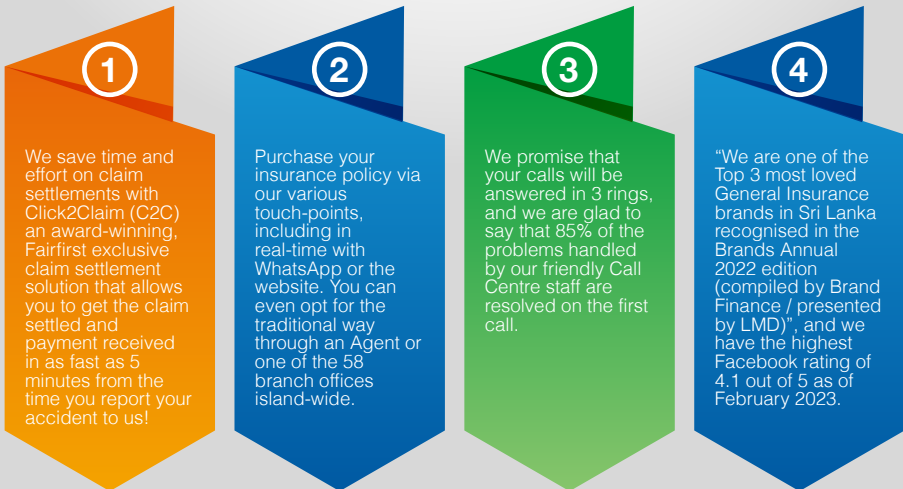
 www.fairfirst.lk

 Fairfirst Insurance

Hello & Welcome to Fairfirst Motor Insurance.

Having a good motor insurance policy is all about putting your mind at ease against the unpleasant realities in life that could impact not only your vehicle but the progression in life you achieve through your vehicle. So, if you are to obtain the best-in-class Motor Insurance Policy, you will expect to receive Super-Fast Claim Settlements, Easy Dealings and Best-In-Class customer service. If these are the requirements you are looking for, look no further, as Fairfirst Motor Insurance has got you covered.

Here's how:



All in all, we believe that starting your journey with us should be quick and simple. Most importantly, it should be fair.





This is what makes us, and this is how we do things the

FairfirstWay

We will be the experts in protection to fulfil your potential to progress: Serving in the Sri Lankan market for over 30 years, we have provided motor insurance coverage for over 13.5 million vehicles whilst helping our customers by settling over LKR 15 billion in claims.

Deliver service that's memorable: We answer calls in just 3 rings 100% of the time and most importantly by a human. Thus, enabling us to resolve 85% of our customer's problems on the first call.

Offering peace of mind to individuals and corporates across this beautiful island: Our award-winning C2C facility settles claims in as fast as 5 minutes through a simple video call. With C2C, we settle over 2500+ claims in just one hour despite difficult times.

We are believers in meaningful innovation: We prioritise value over everything else so that you can have peace of mind knowing you have the most comprehensive motor insurance solution for your vehicle.

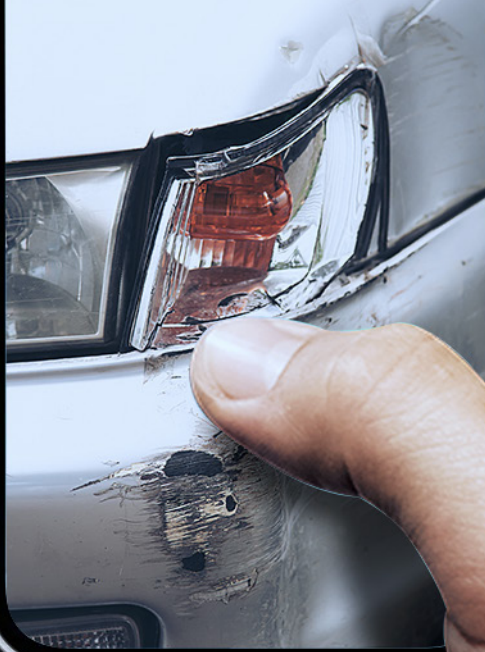


C2C Click2Claim

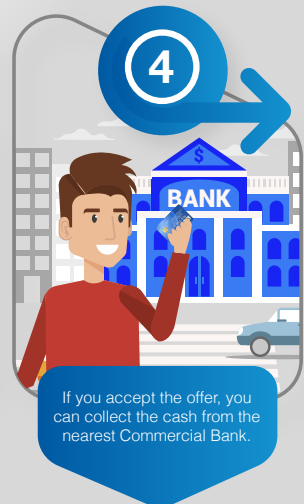
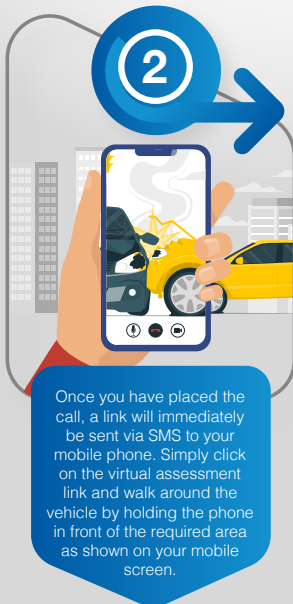


**Fastest claim settler
in the country through
Artificial Intelligence
capabilities**

An Artificial Intelligence-powered
claim settlement platform
exclusively offered by
Fairfirst Insurance to get your
claim settled in as fast as
5 minutes!



C2C is based on a built-in video calling ability, allowing you to carry out damage assessments virtually via your smartphone. Once you have activated the video call, just point the camera at the damaged area and a Fairfirst Technical Assessor will remotely capture all required images for the assessment. This state-of-the-art service enables us to engage with you virtually from anywhere to capture the damages encountered and other requirements, propose a settlement, and, if you agree, settle your claim payments in real-time. All within minutes.



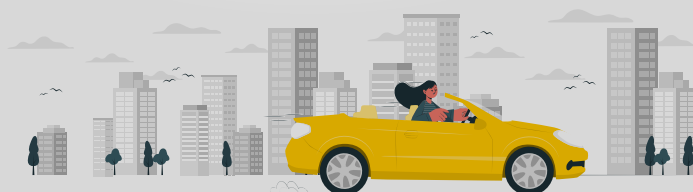
Cashless Accident Repair Facility

Enjoy cashless repairs with a one-year warranty on all repairs and spare parts wherever you go with our 100+ 'A' Grade Fairfirst Partner Garages located island-wide.



On the Spot Assessment

Even get your claim assessed by one of our Motor Engineers at the accident site itself.



Value-Added Benefits

No deduction up to 3 years on replacement of brand new spare parts during an accident. However policy can be extended up to 5 years, subject to a premium (i.e. repairs are looked after by the Agent).

No additional charges when your vehicle is on a lease or loan facility.

Our services do not stop at accident-related claim settlements; we also offer technical assistance.*

*Refer the policy document for benefits, exclusions terms and conditions or contact our Call Centre on 0112 428 428 for more details.



Range of **Inbuilt Benefits**

01

Towing cover up to Rs.10,000 per annum.

02

Accidental hospitalisation cover (including ambulance service) up to Rs.50,000

03

Airbag cover for 100% of the value.

04

A taxi/rental allowance of Rs.1,500 per day.

06

Personal accident cover worth Rs. 1,000,000 per annum.

06

A special windscreen cover worth Rs.10,000 per annum.

*What's **Not Covered** through this policy?

Any pre-existing damages observed by the Technical Officer at the time of accident.*

Not notifying the Insurance company immediately from a loss or damage.

Vehicles used for races, rallies, trials, exhibitions, speed contests and vehicles used other than for private use.

Damage to tyres and tubes is limited to 50% unless other damages to the vehicle occur at the same time.

Vehicle depreciation, wear & tear, mechanical, electrical, or electronic breakdown, failures, or breakages and other exclusions.*

*Refer the policy document for benefits, exclusions terms and conditions or contact our Call Centre on 0112 428 428 for more details.





Owning your vehicle and looking after it is a big deal.

So, we do our best to help you keep that sense of achievement and possibility via our hassle-free claim settlement options and benefits. Whenever you're ready and wish to know more about this cover, we're just a call away on

0112 428 428.

All the facilities and services that you see above is a snapshot of what we provide subject to applicable terms and conditions of the respective Motor Insurance Cover and Company policies. We'd be more than happy to go over the fine print with you.

