



Contacts for Women

Type of Complaint	Contact Information	Notes
<p>Women's helpline</p>	<p>Ministry of Women and Child Affairs, 5th Floor, Sethsiripaya Stage II, Battaramulla, Sri Lanka. Tel: +94 11 2186055 Emergency Hotline: 1938</p>	<p>Any misconduct towards women must be informed to the nearest police station immediately, moreover the complainer can inform about the case by a phone call, letter or visit the division.</p>
<p>Helpline for social media threatening, bullying and harassment</p>	<p>CERT Sri Lanka, Room 4-112, BMICH, Bauddhaloka Mawatha, Colombo 07, Sri Lanka. Tel: +94 11 269 1692, +94 11 269 5749, +94 11 267 9888 report@cert.gov.lk</p>	<p>Any threats, breach of information, stolen personal content through social media, bullying, harassments can be reported with CERT.</p>
<p>Helpline for bullying, threatening, scams and phishing through internet</p>	<p>CERT Sri Lanka, Room 4-112, BMICH, Bauddhaloka Mawatha, Colombo 07, Sri Lanka. Tel: +94 11 269 1692, +94 11 269 5749, +94 11 267 9888 incidents@cert.gov.lk</p>	<p>Any general threats or complains related to internet activities can be complained here.</p>
<p>Mental health hotline</p>	<p>Emergency Hotline: 1926</p>	<p>Any individual can call the helpline and receive mental health assistance from doctors at NIMH. After initial assistance, if the need arises, they will be directed for further treatment.</p>

<p>Women in need</p>	<p>Women in Need 25 Tickell Road, Colombo 00800 Tel: +94 11 267 14 11, +94 11 461 55 49 connect@winsl.net</p>	<p>For gender-based violence reporting & help.</p>
<p>Women in need counselling centres</p>	<p>Colombo 06 - +94 113071122 Women & Children Bureau - +94 113071121 National Hospital Colombo - +94 772260504 De Souza Women's Hospital - +94 772260503 Sri J'pura Hospital - +94 777307864 Colombo 08 - +94 112671411, +94 112671401</p>	<p>Counselling centres for Women.</p>
<p>Legal aid against gender-based violence - regional centres</p>	<p>Avissawella - +94 36-2233857 Bambalapitya - +94 11-2507687 Nugegoda - +94 11-2809068 Kaduwela - +94 11-2548150</p>	<p>To seek legal advice or legal action against the wrongdoer.</p>
<p>Legal aid against gender-based violence</p>	<p>Legal Aids Commission Head Office, Colombo Tel: +94 11-533 5329, +94 11 243 3618, +94 11 533 5281, +94 11 239 5894 legalaid@slt.net.lk</p>	<p>To seek legal advice or legal action against the wrongdoer.</p>
<p>Police complaint for the abuse of women</p>	<p>Police Bureau for the Abuse of Woman and Children (Headquarters) Tel: +9411 282 6444, +9411 276 8076</p>	<p>For complaints against abuse of women.</p>
<p>The family planning association of Sri Lanka</p>	<p>37, 27 Bullers Ln, Colombo 10400 Tel: +94 112 555 455</p>	<p>NGO offering family planning services to the community. From counselling couples to undergoing procedures for family planning.</p>